

Refund & Chargeback Policy

Effective Date: 02/01/2026

Last Updated: 02/01/2026

Overview

This Refund & Chargeback Policy governs payments made to Charotariya Leua Patidar Seva Samaj of U.S.A., Inc through <https://clpss.org/> (the "Website").

All payments are processed securely via PayPal.

By making a payment, you agree to this policy.

Membership Fees

Membership fees (if applicable) are:

- Non-transferable
- Non-refundable unless otherwise stated

Because membership provides access to community services, administrative processing, and event coordination, fees are generally considered earned once paid.

Event Fees (If Applicable)

If separate event fees are charged:

- Refund requests must be submitted in writing before the event date.
- Refund eligibility may depend on:
 - Cancellation timing
 - Administrative costs
 - Venue commitments

No refunds will be issued after the event has taken place.

Duplicate or Accidental Payments

If you believe you were charged:

- More than once
- An incorrect amount

You must contact us within **7 days** of the transaction.

Verified duplicate or erroneous payments may be refunded.

Refund Request Procedure

To request a refund, please provide:

- Full name
- Email used for payment
- PayPal transaction ID
- Reason for the request

Send requests to:

contact@clpss.org

We aim to review requests within 7–14 business days.

Approved refunds will be issued through PayPal to the original payment method.

Chargebacks & Payment Disputes

Before filing a dispute with PayPal, you agree to contact us first to attempt resolution.

If a chargeback is initiated without prior contact:

- We reserve the right to suspend or terminate membership
- Access to services may be restricted
- Any administrative or dispute fees incurred may be recoverable

Fraudulent chargebacks may result in:

- Permanent account suspension
- Reporting to payment processors
- Legal action where appropriate

Non-Delivery of Services

If services cannot be provided due to circumstances within our control, we may:

- Issue a full or partial refund
- Provide credit toward future membership or events

Refund decisions are at our discretion unless required by law.

Processing Time

Refunds, if approved, may take:

- 5–10 business days to process
- Additional time depending on PayPal and your financial institution

We are not responsible for delays caused by PayPal or banks.

Policy Updates

We reserve the right to modify this Refund & Chargeback Policy at any time. Updates will be posted with a revised date.

Contact Information

Charotariya Leua Patidar Seva Samaj of U.S.A., Inc.

Website: <https://clpss.org/>

Email: contact@clpss.org